



CLIENT SAFETY PLAN – SCORECARD

YEAR 2021/2022

TRAVERSE INDEPENDENCE QUALITY MANAGEMENT PLAN – SCORECARD

STRATEGIC PRIORITY	GOAL	OUTCOMES	INDICATORS	Q1	Q2	Q3	Q4	COMMENTS
CLIENT HEALTH	To provide client education on a variety of areas pertaining to their overall health and wellbeing.	Clients will have the necessary access to information to assist in making informed decisions regarding their health concerns.	Clients will receive monthly bulletins addressing various health related concerns.	OR-0% OC-0% UL-100% SR-100% TG-100% FG-100% ST-100%	OR-25% OC-25% UL-100% SR-100% TG-100% FG100% ST-100% 79%			
CLIENT HEALTH	All Residential and Transitional Living clients will have transition of care packages completed and up to date.	All information required for the safe transition of client will be available.	100% of transition of care packages will be up to date and readily available.	OR-NA OC-NA UL-100% SR-90% TG-100% FG-100% ST-17%	OR-NA OC-NA UL-100% SR-90% TG-100% FG100% ST-17% 81%			
FALLS PREVENTION	Reduce the number of falls/injuries for clients.	Clients identified as high risk for falls will have appropriate measures in place to reduce the number and risk of injury for falls.	95% of clients will have had a falls assessment completed.	OR-0.08% OC-0.1% UL- 50% SR-23% TG-100% FG-100% ST-25%	OR-45% OC-100% UL-100% SR- 23% TG-100% FG-70% ST- 75% 73%			
FALLS PREVENTION	Reduce the number of falls/injuries for	There will be a procedural instruction in	100% of client PI's for lifts and transfers will be	OR-NA OC-	OR-NA OC- 100%			

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STRATEGIC PRIORITY	GOAL	OUTCOMES	INDICATORS	Q1	Q2	Q3	Q4	COMMENTS
	clients.	place for all clients requiring assistance for lifts and transfers.	reviewed annually and updated as required.	NA/closed UL-100% SR-30% TG-100% FG-100% ST-100%	UL-100% SR- 40% TG- 100% FG-100% ST- 100% 77%			
FALLS PREVENTION	Reduce the number of falls/injuries for clients.	Lift and transfer assessments will be completed on all ATC on an annual basis.	100% of staff will have had a lift and transfer assessment completed.	OR-0% OC-0% UL-0% SR-0% TG-0% FG-0% ST-0% Assessments to be re-implemented in Q2	OR-NA OC- 0% UL-0% SR- 27% TG- 25% FG-56% ST- 55% 27%			
FALLS PREVENTION	Reduce the number of falls/injuries for clients.	Injuries will not occur due to equipment failures.	100% of equipment will be inspected and maintained according to schedule.	OR-100% OC-100% UL-100% SR-100% TG-100% FG-100% ST-94%	OR-100% OC-100% UL-100% SR-100% TG-100% FG-100% ST-100% 100%			
FALLS PREVENTION	Client education	Clients will be aware of falls	100% of clients will receive	OR-0% OC-0%	OR-25% OC-25%			

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STRATEGIC PRIORITY	GOAL	OUTCOMES	INDICATORS	Q1	Q2	Q3	Q4	COMMENTS
		risks and prevention interventions.	educational resources on falls prevention.	UL-100% SR-100% TG-100% FG-100% ST-0%	UL-100% SR-100% TG-100% FG-100% ST-100% 79%			
MEDICATION MANAGEMENT	Medications to be administered safely and accurately to all clients.	Staff will confidently be able to administer medications safely.	100% of ATCs will have completed medication administration training.	OR-NA OC-NA/ closed UL-100% SR-100% TG-100% FG-100% ST-	OR-NA OC-29% UL-100% SR-100% TG-100% FG-40% ST-100% 78%			
MEDICATION MANAGEMENT	Medications to be administered safely and accurately to all clients.	Medication areas will be conducive to the provision of safe medication administration.	Medication inventory and audits 95% completed.	OR-NA OC-NA UL-100% SR-100% TG-100% FG-100% ST-100%	OR-NA OC-NA UL-100% SR-83% TG-100% FG-100% ST-100% 97%			
INFECTION PREVENTION AND CONTROL	To control and reduce the spread of infection.	Having a safe and healthy environment for all clients and staff.	90% of infection control checklists will be completed.	OR-NA OC-93% UL-84% SR-96%	OR-NA OC-100% UL-81% SR-90%			

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STRATEGIC PRIORITY	GOAL	OUTCOMES	INDICATORS	Q1	Q2	Q3	Q4	COMMENTS
				TG-86% FG-91% ST-95% 91%	TG-87% FG-96% ST-96% 92%			
INFECTION PREVENTION AND CONTROL	Hand hygiene compliance	Effective infection prevention and control.	90% of staff will achieve compliance.	OR-NA OC-NA UL-95% SR-99% TG-83% FG-Insufficient data ST-Insufficient data	OR-NA OC-100% UL-91% SR-98% TG-87% FG-99% ST-65% 90%			
INFECTION PREVENTION AND CONTROL	Personal Protective Equipment compliance	Effective infection prevention and control.	90% of staff will achieve compliance.	OR-NA OC-NA/closed UL-83% SR-97% TG-90% FG-Insufficient data ST-Insufficient data	OR-NA OC-100% UL-91% SR-95% TG-98% FG-100% ST-99% 97%			
INFECTION PREVENTION AND CONTROL	Client education on hand hygiene	Effective infection prevention and control.	100% of clients have been provided	OR-0% OC-9	OR-100% OC-100%			

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STRATEGIC PRIORITY	GOAL	OUTCOMES	INDICATORS	Q1	Q2	Q3	Q4	COMMENTS
CONTROL		control.	educational resources on hand hygiene.	UL-100% SR-100% TG-100% FG-100% ST-100%	UL-100% SR-100% TG-100% FG-100% ST-100% 100%			