

Organizational Plans

Strategic Plan

The strategic plan is the document that drives forward the mission, vision, and values. It is the job of the board of directors to always have a current plan. The plan should be developed in consultation with all of the key stakeholders including clients, families/caregivers, staff, and external partners. In the next weeks, surveys will be coming to everyone asking for input into the strategic plan. The proposed goals focus on quality care that keeps clients safe, achieving system outcomes, and engagement (involvement).

Quality Plan

The purpose of the quality plan is to support the goals of the strategic plan along with the mission, vision, and values of Traverse. The draft quality plan has three pillars in it that are being reviewed by the Employee Advisory Committee:

- Client safety
- Achieve the best results
- Client centred care.

Client Safety Plan

The Client Safety Plan has identified three pillars also:

- Falls prevention
- Safe medication
- Infection Prevention and Control.

The Client Safety Committee is validating these pillars (goals) and working on how we keep clients safe. If anyone has any other ideas about what we do to keep our clients safe, please let someone on the committee know!

Risk and Ethics

Of course it is crucial that we evaluate risk factors in everything that we do: risk to clients, employees, or to the organization. And we always need to take into account the ethical considerations that might influence our decisions. Ethics and risk are factors at all levels of the organization: the front line, as well as management and the board of directors. If ever you have doubts about the ethics or risks involved in actions you need to take in the course of your day on the job, please contact your team leader or manager.

Note: All the current plans and related policies are available for your reference in myPolicies, or in the Service Delivery and Operations manuals at the sites.



Follow the yellow brick road - meaning: course of action that a person takes believing that it will lead to good things. It comes from the Yellow Brick Road in The Wizard of Oz which Dorothy and her friends follow to the Emerald City. The Strategic Plan is our yellow brick road.

